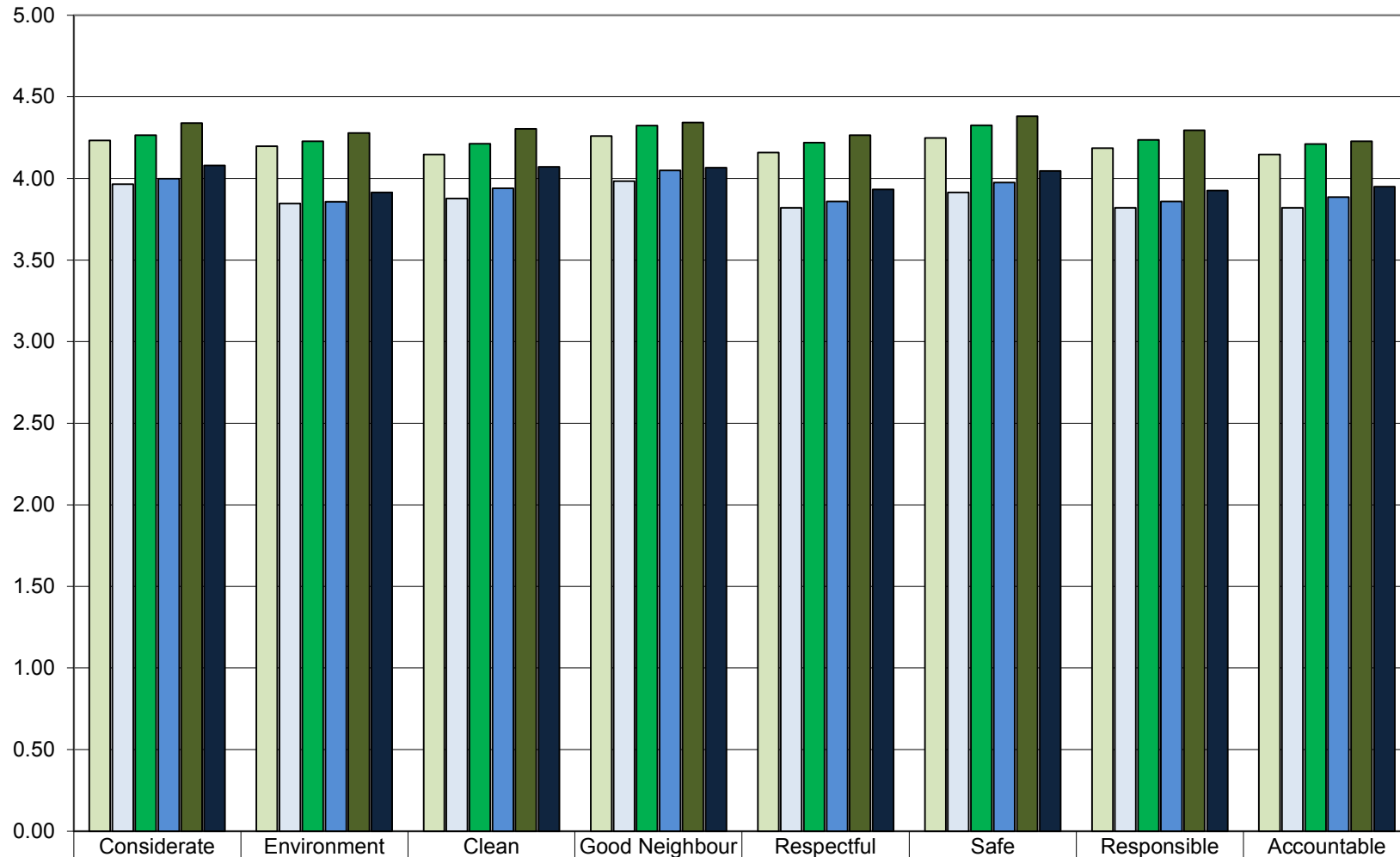


## Non-UKCG scores by CCS Category 2009-2011



	Considerate	Environment	Clean	Good Neighbour	Respectful	Safe	Responsible	Accountable
UKCG 2009	4.23	4.20	4.15	4.26	4.16	4.25	4.19	4.15
Non-UKCG 2009	3.97	3.85	3.88	3.98	3.82	3.91	3.82	3.82
UKCG 2010	4.26	4.23	4.21	4.32	4.22	4.32	4.24	4.21
Non-UKCG 2010	4.00	3.86	3.94	4.05	3.86	3.97	3.86	3.89
UKCG 2011	4.34	4.28	4.30	4.34	4.26	4.38	4.29	4.23
Non-UKCG 2011	4.08	3.91	4.07	4.06	3.93	4.05	3.92	3.95

## Comparing the performance of UKCG members against others using CCS.

These are based on the scores received when a site is visited and not the date of their registration.

■ Averages for whole industry: ■ Averages for UKCG members: ■ For NON-UKCG Members:

